



VACANCY

REFERENCE NO	:	HOD_SAPS DOD_04/2020
JOB TITLE	:	Head of Department: Network Services: DOD x1; Network Services SAPS x 1
JOB LEVEL	:	E2
SALARY	:	Negotiable
REPORTS TO	:	Exec: IT Infrastructure Services
DIVISION	:	IT Infrastructure Services
LOCATION	:	Erasmuskloof, Pretoria
POSITION STATUS	:	Fixed Term Contract – 5 years

Purpose of the job

The job will be responsible to plan, design, secure and oversee the operation of SITA network services; Develop, execute and maintain a provider network strategy and ensure the delivery of network services in line with agreed service levels for SITAs insourced key clients (DOD) and (SAPS).

Key Responsibility Areas

- Develop the Wide Area Network (WAN) and the Local Area Network (LAN) Services Strategy that is aligned to the company's objectives to ensure effective and efficient the provisioning of Services;
- Oversee the architecture development and execution in line with the enterprise architecture (GWEA), pertaining to network infrastructure, solutions and services and strategy outcomes for WAN & LAN;
- Oversee operations, maintenance and governance of the infrastructure across the provisioning of the Wide Area Network and Local Area Network to ensure effective and efficient service delivery;
- Manage customer relationships in line with contracted Service Level Agreements for growth and new business;
- Lead the development and implementation of disaster recovery and business continuity strategies in consultation with clients' strategies in order to ensure alignment with the enterprise wide risk and Disaster Recovery Strategy;
- Financial and business management; and
- Human Capital Management.

Qualifications and Experience

Required Qualification:

A Degree in Computer Science /Information Technology or relevant equivalent to NQF Level 7.

Preferred Qualification:

A post graduate qualification in Computer Science /Information Technology or relevant equivalent NQF Level 8

Experience:

10 years in the provision of ICT services / solutions, with 5 years as a Senior Manager with strategic leadership, general management, business support/operations as well as in the provisioning of large systems within the corporate which should include the following:

- ✓ ICT Service Delivery Management experience 3 - 5 years with a sound understanding of the underpinning technologies
- ✓ IT/Service Delivery exposure on ITSM (Service Management) practices and principles
- ✓ Cobit foundations, formal project management and ITIL certification
- ✓ IT contracts and vendor management experience
- ✓ Ability to consolidate and define current and future platform strategic solutions

Knowledge of the Department of Defence business environment for HOD: Network Services DOD

Knowledge of the SAPS business environment for HOD: Network Services SAPS

Technical Competencies Description

Knowledge of: In depth knowledge of IT Models and Frameworks; Excellent Vendor Management; Excellent stakeholder management Excellent Project Management skills; ICT Business Environment and Landscape; Governance and Risk Management; Extensive knowledge of aspects of internet connectivity, network switching and routing and wireless infrastructure; Knowledge and understanding of ICT technologies, legislation, policies and procedures; Knowledge of PFMA and procurement procedures in Government; Understanding continual improvement through service/process monitoring and evaluation; Expertise in contract negotiation procedures; Architecture, analysis, ICT security and project management; Excellent Financial Management; Hosting Systems Architecture; Disaster Recovery Systems, Tools and Strategies; Redundancy Hosting Services Site; Main Hosting Services Site; Data Centre Management; Infrastructure Administration and Management; IT security; Virtualisation; Systems management and Cloud Infrastructure

Behavioural Competencies: Business acumen and customer focused Governance and risk management; Initiative and innovative; Strong collaboration skills; High level of integrity, confidentiality, professionalism and attention to detail; Information Scanning; Lateral Thinking; Judgement; Learning and Research; Excellent Organizing; Excellent Negotiation; Communicative; Diligent & Solution oriented; Act with Integrity; Proactive & Decisive

How to apply

Kindly forward your CV to: lerato.recruitment@sita.co.za stating the position applying for and the relevant reference number

Closing Date: 23April 2020

Disclaimer

SITA is an Employment Equity employer and these positions will be filled based on Employment Equity Plan. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful;
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for;
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA);
- Only candidates who meet the requirements should apply;
- SITA reserves the right not to make an appointment;
- Appointment is subject to getting a positive security clearance, the signing of a contract of employment verification of the applicant`s documents (Qualifications) and reference checking;
- Correspondence will be entered into with shortlisted candidates only; and
- CV`s from Recruitment Agencies will not be accepted.